Viewing a Recorded Session

Mac users who may be experiencing difficulties

If you are experiencing difficulties in viewing the recorded sessions of our webinars on your Mac/Apple computer, the following suggestions may assist you:

<u>Two options:</u>

1. Open Quick Time Player

   Go to file URL and insert the link to the direct video.

Or

2. Install both programs and it will load in the browser window.
   - Flip for Mac gives video sound no image when installed first. Flip for Mac is a link on the view recorded session site from GoToMeeting.
   - Real Player at real.comrealplayer/Mac may be needed to see the image. Be sure to select for Mac.

Please note: due to other differences in specific computer set-up, you might continue to experience difficulties in viewing.

Mac users viewing the live broadcast of webinars have not reported any troubles.